



Ruana Tours

INSURANCE PENALTIES PLANS

Protect your tour package with
Ruana Tours insurance
penalties plans.

Insurance penalties plans
are not refundable.



• Basic Plan

This plan will cost 25% of the net value of your purchase

What Includes:

- **Date Change (in case of a natural event, trip cancellation, delays) One-Time Only**
- **Name changes on reservation (Max. 2 Times within a year)**
- **Tourist Services (valid for 1 service change must be notified 72 hours before your trip and will be subject to availability)**
- **Cancellations Penalties: THIS PENALTIES WILL BE FROM THE TOTAL VALUE OF THE PACKAGE OR SERVICE PLAN**

Without Insurance

Up to 30 Days before you travel
20% + taxes

Within 29 to 20 days before you travel
50% + taxes

Within 19 to 0 days before you travel
100% + taxes

With Insurance

Up to 30 Days before you travel
10% + taxes

Within 29 to 20 days before you travel
40% + taxes

Within 19 to 0 days before you travel
80% + taxes

NO-SHOW IS
NOT
COVERED IN
THIS PLAN

Plus Plan

This plan will cost 40% of the net value of your purchase

What Includes:

- **Date Change (in case of a natural event, trip cancellation, delays) Max 2 time with a year**
- **Name changes on reservation (Max. 3 Times within a year)**
- **Tourist Services (valid for 2 service change must be notified 72 hours before your trip and will be subject to availability)**
- **Cancellations Penalties: THIS PENALTIES WILL BE FROM THE TOTAL VALUE OF THE PACKAGE OR SERVICE PLAN**

Without Insurance

Up to 30 Days before you travel
20% + taxes

Within 29 to 20 days before you travel
50% + taxes

Within 19 to 0 days before you travel
100% + taxes

With Insurance

Up to 30 Days before you travel
6% + taxes

Within 29 to 20 days before you travel
35% + taxes

Within 19 to 0 days before you travel
75% + taxes

NO-SHOW
WIL BE CHARGE
ONLY 80% OF
TOTAL VALUE OF
THE PURCHASE .
THE ORIGINAL
PENALTY IS 100%

Open date with a minimum of \$400 or more

only 10% + taxes is penalized without insurance

Open date with a minimum of \$400 or more

only 5% + taxes is penalized with insurance

Plus+ Plan

This plan will cost 50% of the net value of your purchase

What Includes:

- **Date Change (in case of a natural event, trip cancellation, delays) Max 4 time with a year**
- **Name changes on reservation (Max. 3 Times within a year)**
- **Tourist Services (valid for 3 service change must be notified 72 hours before your trip and will be subject to availability)**
- **Cancellations Penalties: THIS PENALTIES WILL BE FROM THE TOTAL VALUE OF THE PACKAGE OR SERVICE PLAN**

Without Insurance

**Up to 30 Days before you travel
20% + taxes**

**Within 29 to 20 days before you travel
50% + taxes**

**Within 19 to 0 days before you travel
100% + taxes**

With Insurance

**Up to 30 Days before you travel
4% + taxes**

**Within 29 to 20 days before you travel
25% + taxes**

**Within 19 to 0 days before you travel
65% + taxes**

**NO-SHOW
WIL BE
CHARGE ONLY 75%
OF TOTAL VALUE
OF THE PURCHASE**

**THE ORIGINAL PEN
ALTY IS 100%**

- **Open date with a minimum of \$500 or more**
- **only 10% + taxes is penalized without insurance**

- **Open date with a minimum of \$500 or more**
- **only 3% + taxes is penalized with insurance**

Premium Plan

This plan will cost 65% of the net value of your purchase

What Includes:

- **Date Change (in case of a natural event, trip cancellation, delays) unlimited time with a year**
- **Name changes on reservation (Max. 6 Times within a year)**
- **Tourist Services (valid for 4 service change must be notified 72 hours before your trip and will be subject to availability)**
- **Cancellations Penalties: THIS PENALTIES WILL BE FROM THE TOTAL VALUE OF THE PACKAGE OR SERVICE PLAN**

Without Insurance

Up to 30 Days before you travel
20% + taxes

Within 29 to 20 days before you travel
50% + taxes

Within 19 to 0 days before you travel
100% + taxes

With Insurance

Up to 30 Days before you travel
0% NO taxes

Within 29 to 20 days before you travel
15% NO taxes

Within 19 to 0 days before you travel
55% NO taxes

NO-SHOW
WIL
BE CHARGE ONLY
60% OF TOTAL
VALUE OF THE
PURCHASE .
THE ORIGINAL
PENALTY IS 100%

- Open date with a minimum of \$600 or more
- only 10% + taxes is penalized without insurance

- Open date with a minimum of \$600 or more
- only 0% + taxes is penalized with insurance